



## **QUALITY POLICY**

Magnum Industrial Solutions' aim of achieving maximum client satisfaction determines our actions. Each employee independently helps to meet client requirements as part of their day-to-day work. Promoting quality awareness is a key management task. Errors must be avoided rather than corrected. Improving quality is an obligation for us at all times.

We place our suppliers under an obligation to comply with our quality requirements. We assist them in achieving shared quality objectives in an open and fair partnership.

- Set smart improvement objectives and work towards continual improvement in every functional area.
- Maintain a leading position in the area of all of our services. Develop, Implement and Maintain a Quality Management System as per the requirements of the ISO 9001-2015 Standard.
- Ensure full commitment of all employees to the implementation of the Quality Management System. Achieve customer satisfaction thereby improving the business of the organization.
- Ensure quality in all activities thereby to develop confidence in the operation of the organization.

**Proprietor**

**Sanjana Ashok Mehta**

